

Departmental Report September 2016

<u>Bookings:</u>

Bookings in general for the hall are forever growing and we are still taking bookings/enquiries for 2016 and 2017. We are now even taking bookings for **2018**! Since the last report we have received **10 new bookings**.

We have a total of: 31 bookings in August compared to the 27 we had in 2015. 29 bookings in September compared to the 25 we had in 2015.

General Update:

- Promotional Brochure: To clarify a question arising with regard to the Town Hall capacity within our new brochure. The Town Hall Manager can confirm that what has been printed and stated in the brochure is correct: 190 seated for dining (weddings or corporate dinners) and 200 seated for performances (concerts and theatre etc).
- Carpet: We have replaced the carpet on the first flight of stairs in the main entrance of the hall. The second flight will be due in the New Year.
- Town Hall Lift: We have experienced technical difficulties within our lift whereby the lift has been broken down since June. The main suspension ropes have stretched causing the descending balance weight to hit the buffer springs and will need to be shortened to ensure the correct operation of the over travel devices. The works for this took place on Tuesday 12th July.

However following this repair, it was brought to our attention that our Printed Circuit Board (PCB) is also faulty and required a replacement. This work took place on Friday 12th August and is now in working order.

Going forwards, we have installed 2 reconditioned stair lifts which will be located on the North Door entrance as our plan B back up should the lift be out of action again.

Performing Rights: With the introduction of streaming and recorded music being played in the Pannier Market and the Town Hall events fluctuating each year, we saw an increase in terms of expenditure compared to last year. Tavistock's Pop-up Christmas Party: We are pleased to announce another inhouse event, back on the success of the Dad's Army and Allo Allo evenings earlier on in the year.

On Friday 2nd December, we are hosting a Christmas Party which will consist of Mulled Wine as a reception drink, a festive three course dinner, coffee and mints. All followed by live entertainment to dance the night away.

Social Media update: Facebook: 681 (increase of 8), Twitter: 831 (increase of 15) & Instagram: 109 (increase of 19)

Licensing – No licencing issues have arisen in the last month.

