

J31C6F00GMHMBAA000000657001002 393 000



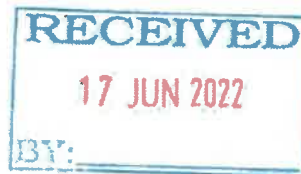
Tavistock Town Council
Town Clerk
Tavistock Town Council
Town Council Offices
Drake Road
Tavistock
Devon
PL19 0AU

Barclays
Leicester
LE87 2BB

0345 605 2345*

June 2022

Our Ref: B20/20220615041018000808



Barclays Tavistock branch is closing

We want to let you know that Tavistock branch will be closing on **Friday 23 September 2022 at 12:00pm**. We're writing to you because we know you have found this branch convenient to use.

The decision to close a branch is never an easy one; we hope the ways of banking shown below help you continue to manage your banking with us.

Your sort code, account number, standing orders/ Direct Debits will not change. You'll be able to complete all your banking transactions in exactly the same way you do now, using your card and PIN, chequebooks, the Barclays app** and Online Banking.

Other ways to do your everyday banking

- **Branch:** You can use any of our other branches; nearby alternative branches are listed at the end of this letter
- **Digital Banking:** The Barclays app** and Barclays Online Banking are available 24/7, to view balances/statements, transfer money, pay bills and manage standing orders/Direct Debits. If you're unfamiliar with any of our digital options and would like some help, come and visit our Digital Eagles. You can book yourself into a session in branch, by calling the number at the top of this letter or by going to barclays.co.uk/digitaleagles
- **Phone:** You can talk to your Business Banking Team about other ways to do your everyday banking, without having to go into a branch, by calling the number at the top of this letter
- **Post Office or Cash Machine:** You can also pay cash and cheques into your Barclays accounts at any Post Office+, and you can withdraw cash and check your balance at any Post Office or LINK*** Cash Machine

Keeping you informed about the closure

We're committed to supporting you and the community as much as we can so, over the coming weeks, we'll be speaking with our customers and contacting members of the local community to understand any concerns they may have about the closure.

- There is more information about why we've made this decision in our 'Reasons for Closure' booklet, which is available in Tavistock branch and online at home.barclays/ukbranchclosures. This is in line with our commitment to the Access to Banking Standard
- Two weeks before Tavistock branch closes, a 'Branch Closure Feedback' booklet will be available in the branch and online at home.barclays/ukbranchclosures giving details of the feedback we've received from customers and the local community and the actions we're taking to help customers

You can request this in Braille, large print or audio. For information about all of our accessibility services or ways to contact us, visit barclays.co.uk/accessibility

*Call charges may apply. Please check with your service provider. To maintain a quality service we may monitor or record phone calls.

Barclays Business is a trading name of Barclays Bank UK PLC. Barclays Bank UK PLC is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (Financial Services Register No. 759676).

Registered in England. Registered No. 9740322. Registered Office: 1 Churchill Place, London E14 5HP.

HPB0F020 05/21
CSID/4456033481



Further information on ways to bank

Barclays branches

- 140-146 Armada Way, Plymouth PL1 1LA
 - For current opening hours please see barclays.co.uk/branchfinder or give us a call on the number at the top of this letter
- The Parade, Liskeard PL14 6AR
 - For current opening hours please see barclays.co.uk/branchfinder or give us a call on the number at the top of this letter

These branches have full access for customers with disabilities and have easy-to-locate cash machine(s) that are available 24 hours a day.

You can find all our branches at barclays.co.uk/branchfinder

Barclays Online Banking

- Visit barclays.co.uk/onlinebanking for more information, speak to us in branch or give us a call on the number at the top of this letter

Barclays app

- The Barclays app is free to download on Apple™ and Android™ phones, as well as on iPads™
- Visit barclays.co.uk/mobilebankingapp for more information, speak to us in branch or give us a call on the number at the top of this letter

Barclays Telephone Banking service

- To find out what services can be completed by telephone, please visit help.barclays.co.uk/contact-us, speak to us in branch or give us a call on the number at the top of this letter

Your nearest cash machine

Nearby alternative cash machines can be found at:

- TSB, Bedford Square, Tavistock PL19 0AG
- NatWest, Bedford Square, Tavistock PL19 0AQ
- Go to barclays.co.uk/branchfinder for your nearest Barclays cash machine, or link.co.uk for other LINK cash machines
- You will need a Barclays debit card and PIN to use a cash machine. If you don't have a Barclays debit card and PIN please speak to us
- You can withdraw cash, view your balance and change your PIN at all Barclays cash machines and most LINK machines

Bank using your local Post Office

Nearby Post Offices that provide banking services for Barclays customers can be found at:

- 4 Abbey Place, Tavistock PL19 0AA
- 234 Whitchurch Road, Tavistock PL19 9DQ
- Go to postoffice.co.uk/branch-finder for alternative nearby Post Offices
- Pay cash in, withdraw cash and check your balance using your Barclays debit card and PIN. If you don't have a Barclays debit card and PIN please speak to us
- Pay cheques into your Barclays accounts using a Barclays personalised paying-in slip. You'll also need a deposit envelope – call **0800 169 3091** to order a supply of deposit envelopes or ask any Barclays branch to order them for you. Please allow two extra working days for cheques to reach your Barclays accounts when using the Post Office

